

Distech Controls Software Center Installation

Product(s)

Last Modified

Software Center

14/02/2025

Series/Revision

All versions

Introduction

This application note will help guide you through the steps for installing Distech Controls software via our 'Software Center'.

Software Center is a direct interface to our software repository that provides a simple and efficient method of installing and updating all Distech Controls applications, firmware updates and application plug-ins. Once installed, Software Center will automatically verify the version and installation condition of files downloaded/installed on your local hard-drive and prompt you when updated versions are available for download from our servers. It communicates automatically with our software servers and therefore requires an internet connection to operate.

Software Center is the preferred way of maintaining the latest applications and packages on any machine running Distech Controls software; whether an engineering laptop, office engineering-server or end-user PC.

The installation of Software Center is a *mandatory* pre-requisite before your Distech Controls training course, along with applying to <u>salesadmin@distech-controls.com</u> for any licenses that may be required (EC-Net/Designer). Please see Section 3 on page 8.

Information

The initial download of Software Center itself is only around 4MB, but the applications you will be managing through it can be up to Gigabytes in size, so a reasonable internet speed (>20Mbps) is recommended for downloading and updating the items within Software Center.

Please note that all our software is designed to run on Windows OS (minimum Windows 8)

Please check that the applications and resources downloaded for your training and your future workflow are all working properly before attempting to use them in application

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1. Distech Controls Client Login

Go to the Distech Controls Website https://www.distech-controls.com

Select your correct Language/Country by using the button located on the right top corner (pictured here as 'English'):

Contact Us	Join Our Team	Log In	English
Search			Q

Then select your preferred language according to your geographical region:

ĉ	https://www.distech-controls.com/language-sele	ect?returnurl=%2F					A" Q 50
			WHO WE ARE	PRODUCTS SOLUTIONS	RESOURCES TRAINING	Contact Us Search	Join Our Team Log In English Q
		DISTECH CONTROLS // LANGUA	GE SELECT				
		Select a La	anguage/C	Country			
		United States English	Canada • Français • English	Central & South America - English - Português - Español	Europe - Français - English - Swedish - Italiano - Deutsch - Polski - Português - Español	Africa English Français Asia English	Middle East • Français • English Oceania • English
		PRODUCTS Software and Appa Building Automation Systems System and Equipment Control Solution Room Control Solution	Occupant Interfaces and Roc Sensors Touchaceeen Displays Lighting and Sublind Contro Access Control Solution Field Devices	SOLUTIONS Hospitality Offices and Commercial Buildings of Colleges and Universities Primary and Secondary Education Hospitals and Healthcare Data Centers Multi-Site Retail	RESOURCES Project References System Integrators Consulting Engineers Building Owners and Facility Managers	Specification Builders All Resources Cybersecurity Distech Controlla Security Vulnerability Policy	ABOUT US Contact Us News and Events Careers Training Newsletter Acuity Brands

Please note that different geographical selections give access to different resources on the website; you must select the region that is applicable to your account, otherwise you may be accessing the wrong materials

Smoke Control Systems

Before you can download Software Center, you will need to have registered your email on our Web-Portal's SSO (single-sign-on) system.

If this is not already done, create an account by clicking on the 'Log In' icon on the top right of the site:



Your account is created by entering your *corporate email address* in the 'Create Account' dialogue box that is towards the bottom of the page or on this link:

	Quickly access your favorite Distech Controls tools and resources Create Account 💿
Cro	
Use the sa the docum	THE ACCOUTTL ne Single Sign-On (SSO) authentication for Builder, entation portal and the learning portal.
X	
Email	
By creating receive em agencies.	an account, you agree to our Privacy Policy, the Terms & Conditions and to ail communications from Acuity Brands, its subsidiaries, and partner

Note: Your email address must be your corporate (company) email address.

Personal email addresses with domains such as @gmail.com will not be accepted

Once you have registered your email address, you will receive an automatic email either confirming your registration is complete (if your company domain is set up for automatic approval) or advising you on the next steps to complete the verification process. Please check your Spam folders as this will be an automated process that some email clients will filter.

Once you have received your account creation confirmation, you will need to click on the Software Center icon that is on the 'Log In' page:



This link will take you to the section of our Documentation Portal where the Software Center application's downloadable installation executable is located. You will have to log in to the documentation portal by simply clicking on 'Login'. This utilises the account you set up in the previous steps:



Select 'Download Software Center':

DISTECH	Home <u>Library</u> my topics (English & sophienexle
Software Center	Filter What are you looking for? O Q
TABLE OF CONTENTS	HOME > SOFTWARE CENTER + SOFTWARE CENTER
C Expand X Collapse	
Software Center	Software Center <> 🕻 👁 🖻 🖈 🔎 🖨
	Len lyoperet sen iz, das g simulations read
	The Distech Controls Software Center is an intelligent desktop application that provides a simple and efficient method of downloading, installing, and updating all Distech Controls software applications and firmware files. Once installed, the Software Center runs as background service on your PC and will automatically verify the state of installed files and notify you when updated versions are available. <u>Dominant Software Center</u> Installed . The new Distech Controls Software Center replaces Smartinstaller. During the Software Center installation process, you are prompted to uninstall Smartinstaller if it is detected on your PC. It is recommended to uninstall Smartinstaller and continue using Software Center is supported on Windows 10.
	Software Update Notifications
	Distech Controls Software Center New updates were downloaded and are ready to be installed. Please open the Distech Controls Software Center
	Software Center runs as a background process on your PC and resides in the Windows system tray. Software Center is aware of all Distech Controls software installed and firmware files saved on your PC. When an update is published by Distech Controls to one of these installed software or saved firmware products, a notification appears and is held in the Windows Action Center. Clicking the notification opens the Software Center where you can download and install the update.
	Download and Installed Locations

This page of the Documentation Portal also describes how to find the downloaded programs and apps, as well as the Windows startup, notification and downloading options.

Software Center installation .exe will download to your designated downloads area:

V Today (1)			
Distech-Controls-Software-Center-vX.XXXXX-Setup.exe	25/10/2024 11:04	Application	3,975 KB

Run the installation wizard using the default file structure suggested; this application *must* be installed on the local hard drive and *not* have any assocations to shared drives (OneDrive etc):

🗔 Setup - Software Center	– – ×	Setup - Software Center - X
	Welcome to the Software Center Setup Wizard	Ready to Install Setup is now ready to begin installing Software Center on your computer.
	This will install Distech Controls Software Center 3.1 on your computer.	Click Install to continue with the installation, or dick Back if you want to review or change any settings.
	Click Next to continue, or Cancel to exit Setup.	Destination forcation: C:Vprogram Files (x86)/Distech Controls Inc\Software Center Start Menu folder: Distech Controls\Software Center Additional tasks: Additional icons:
		Create a desktop icon
	Next > Cancel	< Back Install Cancel

2. Using the Interface

Software Center is divided into tabs to represent the different software categories of our product range. You select your display mode with the drop-down box at the bottom of the window:

le	Help						
	ECLYPSE Platform EC-Net Platform ECLYPSE Designer	SOLSTYCE EC-gfxProgram	UL-864 UUKL Legacy	Software Center			
e N	ame	Information	Local Version	Latest Version	File Size	File Details	
٩p	lications						
	Distech Controls XpressNetwork Utility	Up to date	1.15.24193	1.15.24193	15.8 MB	View readme	
	Distech Controls ENVYSION TechStudio	Up to date	1.1.24110	1.1.24110	48.6 MB		
	EC-Net 4 Pro and Supervisor 4.14	Up to date	4.14.0.162	4.14.0.162, see what's new	1.4 GB	View readme	
	EC-Net 4 Pro and Supervisor 4.10	Not installed		4.10.8.22	1.6 GB	View readme	
	Distech Controls SOLSTYCE Configuration	Not installed		1.2.13	14.6 MB	View readme	
	Distech Controls EC-gfxProgram	Up to date	7.3.24191	7.3.24191	37.4 MB	View readme	
	Distech Controls Xpressgfx Points	Up to date	2.7.21166	2.7.21166	58.3 MB	View readme	
	Distech Controls Builder Visio Add-In	Up to date	1.0.24170	1.0.24170	2.5 MB	View readme	
	Distech Controls UL-864 UUKL EC-gfxProgram	N/A	N/A	6.4.19163	35.9 MB		
	UL-864 UUKL EC-Net 4 Pro and Supervisor 4.7	N/A	N/A	4.7.110.32	1.4 GB		
	Distech Controls UL-864 UUKL Applications	N/A	N/A	2.0.19198	3.1 MB		
	EC-Net 4 Pro and Supervisor 4.13	Up to date	4.13.3.48	4.13.3.48, see what's new	1.9 GB	View readme	
	EC-Net 4 Pro and Supervisor 4.13	Up to date	4.13.0.186	4.13.0.186	1.9 GB	View readme	
	EC Net 4 Dec and Supervises 4, 12	Lip to date	4 12 1 16	4 12 1 16	16.09	View readmo	

- ECLYPSE Platform: This has all the firmware files for the ECY range of controllers, as well as the XpressNetwork Utility program.
- EC-Net Platform: Here you will find the latest versions of our Niagara-based engineering/supervisor software and the services and drivers for Niagara installations.
- ECLYPSE Designer: This tab contains the components of our Graphic User Interface software and its associated component/widget libraries.
- SOLSTYCE: Our DALI lighting solution software.
- EC-*gfx*Program: Our code/wiresheet creation and editing software is found here. Under this tab you will also find the firmware files for our ECB/ECL ranges of controllers.

If the item in Software Center has never been installed on the PC, or has been removed in some way, the text for the item will be displayed in black and the 'Local Version' column will show N/A.

If the item is installed and up-to-date, it will show as green text and the Local Version will be the same as the 'Latest version' and the 'Information' column will display 'Up to date'.

If there is an update available to a previously installed item, the line will display red text and the Local Version will be different to the Latest Version and the Information column will show 'Need update'. Your Software Center hidden icon will also have a red dot.

File	lame	Information	Local Version	Latest Version	File Size	File Details	^
Ap	plications						
\square	Distech Controls XpressNetwork Utility	Up to date	1.11.20339	1.11.20339	18,0 MB	View readme	
	Distech Controls ENVYSION TechStudio	Up to date	1.1.20094	1.1.20094	47,4 MB		
	EC-Net AX Pro and Supervisor 3.8	N/A	N/A	3.8.504	829,3 MB	View readme	
	EC-Net 4 Pro and Supervisor 4.4	N/A	N/A	4.4.94.14	1,6 GB	View readme	
	EC-Net 4 Pro and Supervisor 4.9	N/A	N/A	4.9.0.60	1,5 GB	View readme	
	EC-Net AX Security Pro and Supervisor	N/A	N/A	2.3.303	976,4 MB	View readme	
	Distech Controls SOLSTYCE Configuration	Need update	1.0.33	1.1.8	12,4 MB		
\square	Distech Controls EC-gfxProgram	Up to date	6.6.20212	6.6.20212	35,7 MB	View readme	
	Distech Controls Xpressgfx Points	Up to date	2.6.20119	2.6.20119	55,6 MB	View readme	
	EC-Net AX EnerVue	Up to date	2.4.19094	2.4.19094	109,4 MB		
	Distech Controls Bacnet FaciliVue	N/A	N/A	1.12	186,4 MB		
	Lonwatcher	Up to date	3.4.1422.1	3.4.1422.1	94,3 MB	View readme	
	Londisplay	Not installed		3.7.418	143,1 MB	View readme	
	INS Server	Un to date	3.27.14	3.27.14	38.7 MR		~



3. Downloading from Software Center

The software you are going to download will depend on the training session you are registered for:

Training Programme	Items to Install -	Licence
EC- <i>gfx</i> Program, Eclypse Controllers and Facilities Interface: TR-3001 Cross over Eclypse Facilities: TR-3501 Designer Advanced, dcLibrary & Dashboard: TR-6611	 Distech Controls EC-<i>gfx</i>Program (EC-<i>gfx</i>Progam tab) Distech Controls XpressNetwork Utility (ECLYPSE Platform tab) Distech Controls Productivity Enhancing Tools (EC-Net Platform tab): See note 1 below Distech Controls dcLibrary (ECLYPSE Designer tab) 	None required
EC-Net 4 & EC-BOS-9 BACnet/IP Supervisor: TR-4101 EC-Net 4 EC-gfxProgram BACnet controllers: TR-8101 Niagara N4 Engineer Upskill Training: TR-8501	 EC-Net 4 (EC-Net Platform tab) Distech Controls EC-Net support Pack (EC-Net Platform tab) Distech Controls EC-Net BACnet AWS OWS Support Pack (EC-Net Platform tab) Distech Controls EC-<i>gfx</i>Program (EC-<i>gfx</i>Program tab) Distech Controls Productivity Enhancing Tools (EC-Net Platform tab) See note 2 below 	Send EC-Net Platform Host ID Win-xxxx to <u>salesadmin@distech-</u> <u>controls.com</u> with subject "Demo license request for training" and your training session reference.

Although you can select multiple items to download/install, they will process the installations sequentially. Please complete each installation wizard before attempting to restart any download or install.

Note 1: If you are installing Productivity Enhancing Tools without an installation of EC-Net (or other Niagara platform) on your machine, you will need to exclude the following options when running the installation wizard:

Setup - Productivity Enhancing Tools		-		×
Select Components				
Which components should be installed?			4	E
Select the components you want to install; clear the comp install. Click Next when you are ready to continue.	onents you	do not	want to	
dcgfxApplications			17.4 MB	
dcImages			22.9 MB	
Commissioning Wizard			0.2 MB	
GLYPSE Designer				
Current selection requires at least 0.7 MB of disk space.				
< Back	Next	>	Cano	el

Note 2: EC-Net software installation should be done in 3 steps due to dependencies between items.

- 1. EC-Net 4 (latest Version)
- 2. EC-Net Support package and EC-Net BACnet OWS
- 3. EC-gfxProgram
- 4. Productivity Enhancing Tools and other items (Designer,...).

4. Downloaded Items from Software Center

Most downloaded items will be saved under the path C:\Users\Name\AppData\Local\Distech\Distech Controls Software Center

This path is directly reachable using 'File'->'Open Download Location'



5. Mobile Apps

Distech Controls also have apps designed for mobile devices and tablets that are available from the devices' app-store (Google Play or Apple App Store)

If you encounter issues with the download of any of the applications, please contact technical support or ask your trainer for assistance.

xPressNetwork Companion:



An assistant application for xPressNetwork Utility to make ECY controller network configuration simple and quick

ECLYPSE Mobile:



A quick and easy way to interface to your controllers and access the point data on board (Compatible with Eclypse Facilities controllers only)

myDC Control:



A quick and easy way to interface to your controllers and access the point data on board (Compatible with Generation 1 ECY controllers only)

My Personify:



Application to allow the building occupants to interface with their DC Space room devices via Bluetooth

Atrius Facilities:



A quick way for managing and onboarding your Eclypse Facilities controllers to the Atrius Facilities platform

6. Assistance

If you are experiencing problems with any of the above prior to your training, you can contact Distech Training EMEA who will obtain the best help for you.

Having the software applicable to your course downloaded, installed and configured before the training is ideal to reduce lost time in the classroom due to issues that are easily solved in advance, however; some installation set up is covered within certain courses (EC-Net installation and licensing for example).

If you are in any doubt about your set up pre-training, please reach out to us and we will be glad to help!

We look forward to seeing you in the classroom!

DISCLAIMER

This tech-note is intended to provide general technical information on a particular subject or subjects and is not an exhaustive treatment of such subjects. Accordingly, the information in this web site is not intended to constitute application, design, software or other professional engineering advice or services.

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